



# Saltford C of E Primary School

## Parent, carer & visitor code of conduct summary

### ASPIRATIONS

At our school the staff, governors, parents and carers all recognise that the education of our children is a partnership between us all. To create the best outcomes for our children requires a good relationship between home and school based on care, integrity, trust and mutual respect.

**“Caring  
for our  
Community”**

### LEAD BY EXAMPLE

Parents, carers, staff and visitors are expected to respect the caring ethos and values of the school by always setting a good example with their own behaviour.

This includes on the school site and when representing the school outside.

All members of the school community, including the children, should be treated with respect, using appropriate language and behaviour.

### Positive expectations

- Respect the caring ethos and values of our school.
- Staff, parents and carers must work together in the children's interest.
- 'Think before you post' when using social media of any kind.
- Demonstrate respect using appropriate language and behaviour with staff.
- Be prepared to help your child correct their actions where helpful.
- Park safely around the outside of the school.
- Respect the fabric, environment and equipment of our school.

### Unacceptable conduct

- Aggressive or harassing behaviour towards school staff, whether verbal, physical or written.
- Aggressive or harassing behaviour towards children, whether verbal, physical or written.
- Physical punishment of own children on school premises.
- Smoking, illegal drugs or alcohol on school premises.
- Bringing dogs onto school premises.
- Humiliation or defamation of any of our school community on any social media.
- Bringing the school into disrepute.

### Resolving issues

We are committed to resolving any issues and misunderstandings as quickly and constructively as possible through our 'open door' policy. Parents & carers have full access to their child's class teacher, the Headteacher and any relevant member of staff. **For parents, carers and visitors**, there is a clearly defined process involving first the class teacher, then the Headteacher and then a formal complaints policy which is easily available. **For school staff**, there is a clearly defined course of actions for responding to unacceptable conduct which is defined in our full code of conduct and on our website.